



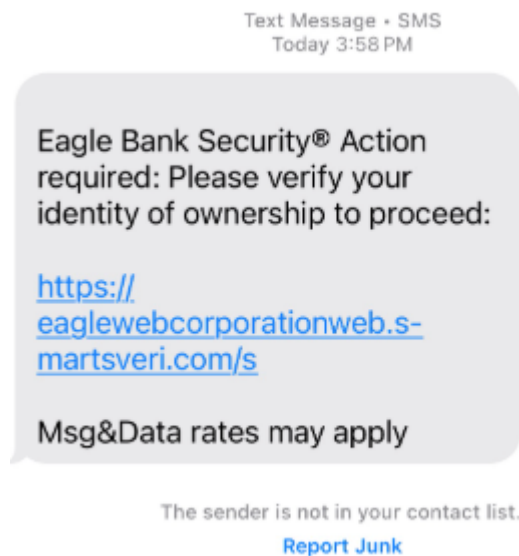
Increased Impersonation Scams

Please note that EagleBank will never contact you via unsolicited email, text, mail, or phone call asking for sensitive information. We will also never send a text with a link in it.


We want to make you aware of a recent increase in sophisticated fraud attempts targeting businesses in our region. Over the past few weeks, multiple customers have reported **receiving phone calls or texts from individuals impersonating EagleBank employees**—including callers claiming to be from the “EagleBank Fraud Unit.”

In this latest scheme, fraudsters are doing additional research before reaching out. **They are obtaining cell phone numbers of employees such as Office Managers, Controllers, and Heads of Accounts Payable, then calling and claiming that the customer will receive text messages to “verify” account information.** These texts prompt victims to enter sensitive information such as customer account numbers, usernames, and passwords. **Never share PINs, passwords, or one-time passcodes with anyone who contacts you unexpectedly.**

Below is an **example of a real FRAUDULENT** text message:



If you suspect a scam, stop the conversation immediately and contact EagleBank directly:

 301.986.1800

 Or visit your nearest EagleBank branch [here](#).

Your security is always our priority. Thank you for staying vigilant and helping protect your accounts.