EAGLEBANK

EAGLEBANK'S COOKIE POLICY

When you visit an EagleBank website, the Bank and/or our service providers automatically collect specific data using tracking technologies called cookies. This policy describes what and how we or our service providers use cookies.

COOKIE OVERVIEW

EagleBank and its third-party service providers use cookies to make our website easier to use and tailor our advertising messaging to your interests, needs, and behaviors. As you interact, cookies can remember certain information about you and your visitor session. Cookies are small data files sent to your browser or related software from a web server and stored on your computer's hard drive. In doing so, a cookie may enable us to relate your use of the sites to your personal information. Many other websites use cookies for very similar purposes. By themselves, cookies do not identify you specifically. Instead, they recognize your web browser. So, unless you identify yourself specifically to EagleBank, like filling out a contact form, the Bank does not know who you are just because you visited its website. Finally, we use and may share site visit information for analytics and advertising purposes to improve our products and services that allow us to provide more relevant advertising to the visitor.

COOKIE DEFINITION

EagleBank or one of our third-party services may use the following types of cookies for the reasons described below:

Cookie Type	Description
Strictly Necessary	Essential for pages to function
Experience Consistency	Provide visitors with a consistent experience
Analytics	Collect anonymized information about visitors, like which pages they visited and which links they clicked
Marketing	Track visitors' activity to help the Bank deliver relevant advertising
Preferences	Allow the browser to remember choices visitors have made

COOKIES BEING USED

EagleBankCorp.com

EagleBank uses third-party cookies to collect anonymous web traffic on EagleBankCorp.com. The cookies do not collect personally identifiable or otherwise sensitive information. The information collected may include date and time of visit; standard HTTP header information including IP address, user agent, referral URL, browser type, etc.; page views; button clicks; and form submits. EagleBank uses this information to create anonymous aggregate user segments and models to optimize its ongoing marketing efforts. Information from non-U.S. IP addresses is not retained.

Here is additional information about these cookies:

Name	Category	Purpose	Duration
adtheorent-legacy[cuid] and adtheorent[cuid]	Marketing	The data gathered from the AdTheorent pixels is used for advertising campaign optimizing and modeling purposes.	13 months or duration of campaign, whichever is longer
RCID2	Marketing	Resonate cookies used to generate consumer insights and intelligence for marketing and research purposes. We are able to anonymously identify distinct visitors for marketing insights and media targeting.	365 days

In addition, the below cookies are being stored by the site/domain. These cookies are dropped by media partners, such as Facebook and Google, and visitors carry them with them to the site, and tags or source codes on the site allow the cookies to function:

Name	Category	Purpose	Duration
_fbp	Marketing	Facebook cookie used to store and track visits across websites.	3 months
_ga	Analytics	Used by Google Analytics to distinguish one visitor from another.	2 years
_ga_YXPTFJB8ED	Unknown	Unknown	Unknown

_gcl_au	Marketing	Cookie placed by Google Adsense to track the performance of advertising campaigns.	Persistent
_uetvid	Marketing	Bing Ads cookie used to store and track visits across websites.	13 months
django_language	Preferences	Contains the language code of the web platform used.	Session

Corporate Expatriate Banking/Unbounce

EagleBank does not use any cookies on its Corporate Expatriate Banking website, expatbanking.EagleBankCorp.com. However, our third-party service provider, Unbounce, does. Here are the cookies that Unbounce uses:

Name	Category	Purpose	Duration
ubpv	Analytics	Identifies which page variant the visitor was first routed to. This way, the returning visitor will see the same variant, and will not be rerouted to a random one.	184 days
ubvs	Experience Consistency	Provides the page visitor with a consistent experience upon returning to a landing page.	180 days
ubvt	Analytics	Essential to external conversion tracking. This cookie identifies the visotr so conversions across subdomains can be recorded, primarily on pages where Unbounce's external	72 hours

		tracking script is installed.	
ub_tracking_id	Analytics	Provides the page visitor with a consistent experience upon returning to an AMP page.	365 days
ubcc	Strictly Necessary; Preferences	Indicates whether a visitor has accepted or rejected cookies.	365 days

Online Account Opening/MANTL

EagleBank uses a third-party vendor, MANTL, to allow customers to open accounts online. MANTL has a cookie on EagleBankCorp.com as well as on Open.EagleBankCorp.com. These cookies collect IP addresses, the referring URL, the referring domain, the entrance URL, and any appended custom query parameters.

MANTL uses cookies (cf; mantl_s; and _dd_s) to report user analytics, such as: sessions, page views, events, and marketing campaign parameters.

Note that MANTL does not accept applications or web traffic from outside the United States.

Consumer Online Banking

EagleBank uses third-party service provider FIS for its customers to conduct online banking. When you visit EagleBank's online banking platform, FIS stores or retrieves information on your browser, mostly in the form of cookies. This information is about you, your preferences or your device and is used to make the site work as you expect it to. The information does not directly identify you, but it can give you a more personalized web experience.

These cookies are necessary for the website to function and cannot be switched off in FIS's systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.

Here is further information about FIS's cookies, which is also available by clicking the cookie image in the bottom left-hand corner of your screen on the sign-on page for your online account:

Name	Category	Purpose	Duration
OptanonAlertBoxClosed	Strictly necessary	This cookie is set by websites using certain versions of the cookie law compliance	365 Days

		solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a one year lifespan and contains no personal information.	
.SESSION	Strictly Necessary	D1 Flex: Used with Bill Pay function.	Session
appId	Strictly Necessary	Provides EAM with the Application ID it is logging into.	Session
EamAft	Strictly Necessary	EAM: Anti Forgery Token used to validate user submissions.	Session
AWSELB	Strictly Necessary	D1 Flex: This cookie name is associated with the Amazon Web Services Elastic Load Balancing functionality for routing client request on the server.	Session
Ussi	Strictly Necessary	EAM: Detects if the user has cookies enabled.	Session
rxVisitor	Strictly Necessary	D1 Flex: This cookie is used to store an anonymous ID for the user to correlate across sessions on the world service.	A few seconds.
FiOrg	Strictly Necessary	Used by Consumer e-Banking to determine Bank.	Session

ALERT	Strictly Necessary	Used by CeB Application to display alerts to the User.	Duration
dtPC	Strictly Necessary	D1 Flex: This cookie name is associated with, software from Dynatrace.	A few seconds.
dtCookie	Strictly Necessary	D1 Flex: Analyzes website usage and track user behavior	A few seconds
enx-originalQueryString	Strictly Necessary	EAM: Captures the Original Query String for functional requirements.	Session
enx-deviceProfileSessionId	Strictly Necesssary	EAM: Allows unique identification of a device (PC, telephone, etc.) used to place orders on this website for subsequent analysis.	Session
_gix	Strictly Necessary	D1 Flex: unknown	Session
Bm_sv	Strictly Necessary	This cookie is associated with Akamai and is used to differentiate between traffic from humans and bots.	A few seconds
dtSa	Strictly Necessary	D1 Flex: This cookie is used to save action names across pages so that performance can be monitored across pages.	A few seconds
.AUTH	Strictly Necessary	D1 Flex: Used with Bill Pay function.	Session
rxyt	Strictly Necessary	D1 Flex: This cookie is used to store two timestamps to determine session length and the end of a session.	A few seconds

OptanonConsent	Strictly Necessary	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.	365 days
CurrentBranding	Strictly Necessary	Brand identifier.	Session
enx-corid	Strictly Necessary	EAM: Correlation Identity: used to track the device and session.	Session
sessionId	Strictly Necessary	Stores User's session information for Consumer e-Banking.	Session
enx-brandName	Strictly Necessary	Brand identifier	Session
.BRANDING	Strictly Necessary	D1 Flex: Used with Bill Pay function.	Session
_abck	Strictly Necessary	D1 Flex: unknown	A few seconds
enx-recoveredUserId	Strictly Necessary	Used to transfer a recovered User's ID into a new session.	Session
fiFid	Strictly Necessary	Used by Consumer e-Banking to determine Bank.	Session

Brchid	Strictly Necessary	Used by Consumer eBanking for Branding.	Session
.EPP_AFFINITY_ID	Strictly Necessary	D1 Flex: Used with Bill Pay function.	Session
ak_bmsc	Strictly Necessary	This cookie is associated with Akamai and is used to differentiate between traffic from humans and bots.	A few seconds
JSESSIONID	Strictly Necessary	General purpose platform session cookie, used by sites written in JSP. Usually used to maintain an anonymous user session by the server.	Session

MANAGING COOKIES

EagleBank complies with local jurisdiction requirements and may disable some of the cookie technologies or you may have the ability to opt in or opt out of certain cookie types through a consent banner. Our consent banner will look different or may not be available depending on the jurisdiction from which you visit our sites. If you delete cookies, access our sites from a different device or change web browsers, you may be prompted to make your selections again.

Moreover, when we contract with a third-party provider to manage the content of the information within our sites, third-party providers are required by contract to only use your information for the purposes specified by us and to use reasonable measures to keep your information secure and confidential. The third-party provider is solely responsible for cookies, cookie tracking, and your choices for managing cookies on their site.

More Information about Cookies

For more information about deleting and blocking cookies, visit: **https://www.ftc.gov/site-information/privacy-policy/internet-cookies**

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This Cookie Policy may change. When we make changes, we will post the revised Policy on this page with a new "Last Updated" date.